

REVIEW OF BEST VALUE/LOCAL PERFORMANCE INDICATORS

Community Wellbeing Portfolio						
PI (& KPI) REF & RESPONSIBLE DIRECTOR	SUMMARY DEFINITION	NI REF	BVPI/LPI RECOMMENDATION			JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION (RETENTION, DELETION, TRANSFER OF INDICATOR)
			RETAIN AS LPI	DELETE	TRANSFER TO BUSINESS PLAN	
BV2a Derek Macnab	The level of the Equality Standard for Local Government	None	Yes	No	No	The Equality Standard is the best measure of the Council's progress on equality issues. Equality and diversity will continue to be important areas against which the authority's performance is assessed.
KPI BV2b Derek Macnab	The quality of the Race Equality Scheme	None	No	Yes	No	The Council's progress on equality and diversity issues can be adequately measured by the retention of BV2a as an LPI.
BV126 John Gilbert	Domestic burglaries per 1,000 households	None	No	Yes	No	Each Crime and Disorder Reduction Partnership is required to produce an Annual Strategic Assessment (ASA) to identify issues affecting public safety. This indicator will be included within the Council's ASA and does not therefore need to be monitored separately.
BV127a John Gilbert	Violent crimes per 1,000 population	NI 15	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
BV127b John Gilbert	Robberies per 1,000 population	None	No	Yes	No	Each Crime and Disorder Reduction Partnership is required to produce an Annual Strategic Assessment (ASA) to identify issues affecting public safety. This indicator will be included within the Council's ASA and does not therefore need to be monitored separately.

BV128	Vehicle crimes per 1,000 population					Each Crime and Disorder Reduction Partnership is required to produce an Annual Strategic Assessment (ASA) to identify issues affecting public safety. This indicator will be included within the Council's ASA and does not therefore need to be monitored separately.
Bob Palmer		None	No	Yes	No	
KPI LPI EH6	Licence applications processed within statutory periods					Director of Corporate Support Services to report
Colleen O'Boyle		None				
Housing Portfolio						
PI (& KPI) REF & RESPONSIBLE DIRECTOR	SUMMARY DEFINITION	NI REF	BVPI/LPI RECOMMENDATION			JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION (RETENTION, DELETION, TRANSFER OF INDICATOR)
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KPI BV63	The average SAP rating of the Council's dwellings					The ability to increase the average SAP rating is now very low, since most affordable measures have been taken. There is therefore little movement in this indicator and little to monitor, although as this data has to be provided to Government through the annual HIP Return, it will continue to be monitored through the relevant annual business plan.
Alan Hall		None	No	No	Yes	
BV64	Private vacant dwellings returned to occupation or demolished as a result of action by the Council					Although the Council has little real control over the number of vacant (non-Council) properties that are returned to use, statistics are kept and this indicator will continue to be monitored through the relevant annual business plan.
Alan Hall		None	No	No	Yes	
KPI BV66a	Rent collected as a proportion of rents owed on housing revenue account dwellings					This indicator relates to an important housing function (the collection of rent) and should continue to be monitored as an LPI. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
Alan Hall		None	Yes	No	No	
BV66b	Tenants with more than seven weeks gross rent arrears as a percentage of total tenants					This indicator provides very little value, and here is no material importance to seven weeks.
Alan Hall		None	No	Yes	No	

BV66c	Percentage of tenants in arrears who have been served a Notice Seeking Possession	None	No	Yes	No	This indicator provides very little value. High numbers are perceived by the indicator to be poor, yet may be required to reduce rent arrears and meet BV66a.
Alan Hall						
BV66d	Percentage of tenants evicted as a result of rent arrears	None	No	Yes	No	This indicator provides very little value. High numbers are perceived by the indicator to be poor, yet may be required to reduce rent arrears and meet KPI BV66a.
Alan Hall						
KPI BV183b	Average length of stay (weeks) in hostel accommodation of households that are unintentionally homeless and in priority need	None	No	No	Yes	With the introduction of choice based lettings and the fixed number of rooms at Norway House, performance is to a large degree outside of the Council's control. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
Alan Hall						
KPI BV184a	Proportion of Council dwellings which were non-decent at the start of the year	NI 158	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
Alan Hall						
KPI BV184b	Percentage change in the proportion of non-decent Council dwellings between the start and end of the year	None	No	Yes	No	The percentage change is not particularly important, especially since the Council has a low level of non-decent homes and is on target to meet the Government's target of zero by 2010. The more important indicator is the actual % non decent homes, which is part of the NI Set referred to above.
Alan Hall						
BV202	Rough sleepers	None	No	Yes	No	There is very little rough sleeping within the district and, when it occurs, it is difficult to be aware of and record it. The Council has always returned the minimum value of <10 for this indicator.
Alan Hall						
KPI BV212	Average number of days to re-let Council dwellings	None	No	No	Yes	The average re-let time is affected by many factors, not least difficult to let properties. However, this information is useful and this indicator will continue to be monitored through the annual business plan. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
Alan Hall						

BV213	Homeless situations resolved by Housing Advice Services						Although to be deleted as an indicator, this information will still be collected, since the Council has been advised that this information will be required to be provided to the Government on the quarterly homelessness return.
Alan Hall		None	No	Yes	No		
LPI H1a	Former Tenant Arrears collected						This is not considered to be sufficiently key to be retained as a local indicator. However, the information is useful and this indicator will continue to be monitored through the annual business plan.
Alan Hall		None	No	No	Yes		
LPI H1b	Current rent arrears as proportion of rent roll						There is some debate about the importance of this, bearing in mind the retention of KPI BV66a as an LPI, which is similar. However, on balance it is felt that this is sufficiently key to retain as an LPI.
Alan Hall		None	Yes	No	No		
LPI H2a	Emergency repairs undertaken within target time						In view of the importance of repairs to tenants and changes proposed for the Works Unit, it is proposed that this indicator should be retained as an LPI.
Alan Hall		None	Yes	No	No		
LPI H2b	Urgent repairs undertaken within target time						In view of the importance of repairs to tenants, the relatively poor current performance and changes proposed for the Works Unit, it is proposed that this indicator should be retained as an LPI.
Alan Hall		None	Yes	No	No		
LPI H2c	Routine repairs undertaken within target time						In view of the importance of repairs to tenants, the relatively poor current performance and changes proposed for the Works Unit, it is proposed that this indicator should be retained as an LPI.
Alan Hall		None	Yes	No	No		
LPI H3	Satisfaction with repairs						In view of the importance of repairs to tenants, it is proposed that this indicator should be retained as an LPI.
Alan Hall		None	Yes	No	No		
LPI H10a	Average number of single homeless households placed in bed and breakfast accommodation						In view of the importance placed by the Council on reducing the reliance and cost of bed and breakfast accommodation, it is proposed that this indicator should be retained as an LPI.
Alan Hall		None	Yes	No	No		
LPI H10b	Average number of homeless households placed in hostel accommodation						This indicator has little to do with performance, and is dependent on the number of households presenting as homeless and the availability of rooms at the Hostel.
Alan Hall		None	No	Yes	No		

LPI H10c	Average number of homeless households placed in other temporary accommodation	NI 156	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
Alan Hall						
KPI H15a	The number of affordable homes completed and ready for occupation during the year	NI 155	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
Alan Hall						
KPI H15b	The amount of affordable housing required as part of Section 106 Agreements signed during the year	None	No	No	Yes	The Council now has a firm policy on the amount of affordable housing required (> 40%). On rare occasions when < 40% is achieved, this is for good reason agreed by the relevant Area Plans Sub-Committee. Moreover, occasional developments well in excess of 40% (e.g. 80% agreed at White Lodge) skew the figures to make the average somewhat meaningless.
Alan Hall						
LPI EH2	Response to service requests (Care and Repair)	None	No	No	Yes	This is not considered to be sufficiently key to be retained as a local indicator, but the information is useful will continue to be monitored through the relevant annual business plan.
Alan Hall						

Finance, Performance Management and Corporate Support Services Portfolio

PI (& KPI) REF & RESPONSIBLE DIRECTOR	SUMMARY DEFINITION	NI REF	BVPI/LPI RECOMMENDATION			JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION (RETENTION, DELETION, TRANSFER OF INDICATOR)
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KPI BV8	Percentage of invoices paid within 30 days of receipt	None	Yes	No	No	This indicator encourages the prompt payment of invoices and supports the Council's best practice procurement arrangements. The retention of this indicator as an LPI will measure the Council's performance in this area. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
Bob Palmer						
KPI BV9	Percentage of Council Tax collected	None	Yes	No	No	This indicator measures the collection of Council Tax and is therefore an important issue. The retention of this indicator as an LPI will measure the Council's performance in this area. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
Bob Palmer						
KPI BV10	Percentage of non-domestic rates collected	None	Yes	No	No	This indicator measures the collection of National Non-Domestic Rates and is therefore an important issue. The retention of this indicator as an LPI will measure the Council's performance in this area. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
Bob Palmer						
KPI BV11a	Percentage of top-paid 5% of staff who are women	None	Yes	No	No	The Council has a responsibility to ensure equal opportunities for women, individuals from ethnic minorities and those with disabilities, in recruitment and promotion to senior positions. The retention of this indicator as an LPI will provide a snapshot of the Council's workforce in order to measure performance in this area.
Colleen O'Boyle						

KPI BV11b	Percentage of top 5% of staff from an ethnic minority					The Council has a responsibility to ensure equal opportunities for women, individuals from ethnic minorities and those with disabilities, in recruitment and promotion to senior positions. The retention of this indicator as an LPI will provide a snapshot of the Council's workforce in order to measure performance in this area.
Colleen O'Boyle		None	Yes	No	No	
KPI BV11c	Percentage of top 5% of staff who have a disability.					The Council has a responsibility to ensure equal opportunities for women, individuals from ethnic minorities and those with disabilities, in recruitment and promotion to senior positions. The retention of this indicator as an LPI will provide a snapshot of the Council's workforce in order to measure performance in this area.
Colleen O'Boyle		None	Yes	No	No	
KPI BV12	Number of working days lost due to sickness absence					This is an important indicator and members have previously agreed a range of actions to reduce sickness absence. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
Colleen O'Boyle		None	Yes	No	No	
KPI BV14	Percentage of employees retiring early (excluding ill-health) as a percentage of the Council's workforce					Early retirements usually have a cost impact for the Council and it would be prudent to continue to collect and monitor data against this indicator through its retention as an LPI.
Colleen O'Boyle		None	Yes	No	No	
KPI BV15	Percentage of employees retiring on grounds of ill-health, as a percentage of the Council's workforce					Early retirements usually have a cost impact for the Council and it would be prudent to continue to collect and monitor data against this indicator through its retention as an LPI.
Colleen O'Boyle		None	Yes	No	No	
KPI BV16a	Percentage of the Council's employees with a disability					The Council has a responsibility to ensure equal opportunities in the employment of women, individuals from ethnic minorities and those with disabilities. The retention of this indicator as an LPI will provide a snapshot of the Council's workforce in order to measure performance in this area. Additional elements will also be developed for this indicator, to measure the percentage of the authority's staff that are female or who have a disability (in line with BV11a, b and c).
Colleen O'Boyle		None	Yes	No	No	

KPI BV17a	Percentage of the Council's employees from ethnic minority communities	None	Yes	No	No	The Council has a responsibility to ensure equal opportunities for women, individuals from ethnic minorities and those with disabilities, in recruitment and promotion to senior positions. The retention of this indicator as an LPI will provide a snapshot of the Council's workforce in order to measure the Council's performance in this area. An additional element will also be developed for this indicator, to measure the percentage of the Council's staff that are female (in line with BV11a, b, c)
Colleen O'Boyle						
BV76b	Benefit fraud investigators employed per 1,000 caseload	None	No	Yes	No	This indicator is not considered to be sufficiently key to be retained as an LPI , or to continue to be monitored through the relevant annual business plan.
Bob Palmer						
BV76c	Benefit fraud investigations employed per 1,000 caseload	None	No	Yes	No	This indicator is not considered to be sufficiently key to be retained as an LPI , or to continue to be monitored through the relevant annual business plan.
Bob Palmer						
BV76d	Benefit fraud prosecutions per 1,000 caseload	None	No	Yes	No	This indicator is not considered to be sufficiently key to be retained as an LPI , or to continue to be monitored through the relevant annual business plan.
Bob Palmer						
KPI BV78a	Average time (days) for processing new benefit claims	NI 181	Yes	No	No	Although this indicator has been carried forward into the new National Indicator Set in a broadly similar form, new NI 181 combines the issues previously measured by this indicator and BV78b. It is considered that the information currently provided by BV78a is useful, and that this indicator should therefore be retained as an LPI.
Bob Palmer						
KPI BV78b	Average time (days) for processing notification of changes of circumstance for benefit claims	NI 181	Yes	No	No	Although this indicator has been carried forward into the new National Indicator Set in a broadly similar form, new NI 181 combines the issues previously measured by this indicator and BV78a. It is considered that the information currently provided by BV78b is useful, and that this indicator should therefore be retained as an LPI.
Bob Palmer						

KPI BV79a	Accuracy of processing benefit claims	None	No	Yes	No	This indicator is not considered to be sufficiently key to be retained as an LPI , or to continue to be monitored through the relevant annual business plan.
Bob Palmer						
BV79b(i)	Percentage of recoverable benefit overpayments recovered	None	No	Yes	No	This indicator is not considered to be sufficiently key to be retained as an LPI , or to continue to be monitored through the relevant annual business plan.
Bob Palmer						
BV79b(ii)	Benefit overpayments recovered, as percentage of overpayment debt	None	No	Yes	No	This indicator is not considered to be sufficiently key to be retained as an LPI , or for it to continue to be monitored through the relevant annual business plan.
Bob Palmer						
BV79b(iii)	Benefit overpayments written-off, as percentage of overpayment debt	None	No	Yes	No	This indicator is not considered to be sufficiently key to be retained as an LPI , or for it to continue to be monitored through the relevant annual business plan.
Bob Palmer						
LPI SS4a	Percentage of audit projects completed	None	Yes	No	No	This indicator provides a useful means of monitoring audit performance and evidence to support the annual review of the effectiveness of the system of Internal Audit, and should be retained as an LPI.
Joe Akerman						
LPI SS4b	Productive audit time	None	Yes	No	No	This indicator provides a useful means of monitoring audit performance and evidence to support the annual review of the effectiveness of the system of Internal Audit, and should be retained as an LPI.
Joe Akerman						
LPI SS4c	Internal Audit customer satisfaction	None	Yes	No	No	This indicator provides a useful means of monitoring audit performance and evidence to support the annual review of the effectiveness of the system of Internal Audit, and should be retained as an LPI.
Joe Akerman						
LPI SS4f	Average cost per productive audit day	None	Yes	No	No	This indicator provides a useful means of monitoring audit performance and evidence to support the annual review of the effectiveness of the system of Internal Audit, and should be retained as an LPI.
Joe Akerman						
LPI F13	Percentage of revenues calls answered within ten seconds	None	No	Yes	No	This indicator is not considered to be sufficiently key to be retained as an LPI , or for it to continue to be monitored through the relevant annual business plan.
Bob Palmer						

LPI LA1	The percentage of letters seeking ownership details in relation to S107 Agreements sent within seven working days of full instructions being given to the Director of Corporate Support Services	None				Director of Corporate Support Services to report
Colleen O'Boyle						
LPI LA2	The percentage of first draft S107 Agreements sent out within seven working days of the receipt of the information required by LPI LA1 by the Director of Corporate Support Services	None				Director of Corporate Support Services to report
Colleen O'Boyle						

Environmental Protection Portfolio

PI (& KPI) REF & RESPONSIBLE DIRECTOR	SUMMARY DEFINITION	NI REF	BVPI/LPI RECOMMENDATION			JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION (RETENTION, DELETION, TRANSFER OF INDICATOR)
			RETAIN AS LPI	DELETE	TRANSFER TO BUSINESS PLAN	
KPI BV82a(i)	Percentage of household waste sent for recycling	NI 192	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						
KPI BV82a(ii)	Tonnage of household waste sent for recycling	NI 192	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						
KPI BV82b(i)	Percentage of household waste sent for composting or anaerobic digestion	NI 192	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						
KPI BV82b(ii)	Tonnage of household waste sent for composting or anaerobic digestion	NI 192	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						
KPI BV84a	Kilograms of household waste collected per head	NI 191	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						

BV84b	Percentage change in kilograms of household waste collected per head	NI 191	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						
BV86	Cost of waste collection per household	None	No	Yes	Yes	Th information provided by this indicator will be reported to the Waste Partnership Board, and will be monitored by way of key performance indicators contained in the waste management contract and through the relevant annual business plan.
John Gilbert						
KPI BV91a	Percentage of households served by kerbside collection of recyclables	None	No	No	Yes	Th information provided by this indicator will be reported to the Waste Partnership Board, and will be monitored by way of key performance indicators contained in the waste management contract and through the relevant annual business plan.
John Gilbert						
BV91b	Percentage of households served by kerbside collection of at least two recyclables	None	No	No	Yes	Th information provided by this indicator will be reported to the Waste Partnership Board, and will be monitored by way of key performance indicators contained in the waste management contract and through the relevant annual business plan. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
John Gilbert						
KPI BV166a	Performance against environmental health best practice check list	None	No	No	Yes	This is not considered to be sufficiently key to be retained as an LPI. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
John Gilbert						
KPI BV199a	Proportion of land and highway with unacceptable deposits of litter and detritus	NI 195	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						
KPI BV199b	Proportion of land and highway with unacceptable levels of graffiti	NI 195	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						

KPI BV199c	Proportion of land and highway with unacceptable levels of fly-posting	NI 195	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						
KPI BV199d	Reduction in number of incidents and increase of enforcement actions taken to deal with fly-tipping	NI 196	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						
BV216a	Number of sites of potential concern with respect to contaminated land	None	No	Yes	Yes	Processes for the assessment of sites of potential concern with respect to contaminated land are under fundamental review. The information provided by this indicator is useful and will continue to be monitored through the annual business plan.
John Gilbert						
BV216b	Percentage of sites of potential concern for which information is available to enable remediation to be considered	None	No	No	Yes	Processes for the assessment of sites of potential concern with respect to contaminated land are under fundamental review. The information provided by this indicator is useful and will continue to be monitored through the annual business plan.
John Gilbert						
BV217	Percentage of pollution control improvements completed	None	No	No	Yes	This is not considered to be sufficiently key to be retained as an LPI, as it measures day to day statutory work. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
John Gilbert						
BV218a	Abandoned vehicle reports investigated within 24 hours	None	No	No	Yes	This is not considered to be sufficiently key to be retained as an LPI, as it measures day to day statutory work. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
John Gilbert						
BV218b	Percentage of abandoned vehicles removed within 24 hours of entitlement to remove	None	No	No	Yes	This is not considered to be sufficiently key to be retained as an LPI, as it measures day to day statutory work. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
John Gilbert						
LPI EH1	Response to service requests (Environmental Protection)	None	No	Yes	Yes	This is not considered to be sufficiently key to be retained as an LPI, as it measures day to day statutory work. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
John Gilbert						

LPI EH3	Statutory Environmental Protection Act inspections	None	No	No	Yes	This is not considered to be sufficiently key to be retained as an LPI, as it measures day to day statutory work. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
John Gilbert						
LPI EH4	Response to service requests (Consumer Protection)	None	No	No	Yes	This is not considered to be sufficiently key to be retained as an LPI, as it measures day to day statutory work. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
John Gilbert						
LPI EH5	Reporting of notifiable accidents within statutory periods	None	No	No	Yes	This is not considered to be sufficiently key to be retained as an LPI, as it measures day to day statutory work. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
John Gilbert						
LPI EH7	Food safety inspections carried out in accordance with Food Standards Agency targets	NI 184	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Gilbert						
LPI WM1	Missed refuse collections per 100,000 collections	None	No	No	Yes	Th information provided by this indicator will be reported to the Waste Partnership Board, and will be monitored by way of key performance indicators contained in the waste management contract and through the relevant annual business plan.
John Gilbert						
LPI WM2	Missed collections as a percentage of exemptions	None	No	No	Yes	Th information provided by this indicator will be reported to the Waste Partnership Board, and will be monitored through key performance indicators set out in the waste management contract and through the relevant annual business plan.
John Gilbert						
LPI WM3	Missed glass collections per 100,000 collections	None	No	No	Yes	Th information provided by this indicator will be reported to the Waste Partnership Board, and will be monitored through key performance indicators set out in the waste management contract and through the relevant annual business plan.
John Gilbert						

LPI WM4	Missed dry recyclable collections per 100,000 collections	None	No	No	Yes	Th information provided by this indicator will be reported to the Waste Partnership Board, and will be monitored through key performance indicators set out in the waste management contract and through the relevant annual business plan.
John Gilbert						
LPI WM5	Missed garden collections per 100,000 collections	None	No	No	Yes	Th information provided by this indicator will be reported to the Waste Partnership Board, and will be monitored through key performance indicators set out in the waste management contract and through the relevant annual business plan.
John Gilbert						

Planning and Economic Development Portfolio

PI (& KPI) REF & RESPONSIBLE DIRECTOR	SUMMARY DEFINITION	NI REF	BVPI/LPI RECOMMENDATION			JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION (RETENTION, DELETION, TRANSFER OF INDICATOR)
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KPI BV106	Percentage of new homes built on previously developed land	None	Yes	No	No	This indicator seeks to minimise residential development on greenfield sites through the provision of additional housing on previously developed land. The retention of this indicator as an LPI will measure the Council's performance in this area. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
John Preston						
KPI BV109a	Percentage of major applications determined within 13 weeks	NI 157	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Preston						
KPI BV109b	Percentage of minor applications determined within 8 weeks	NI 157	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Preston						
KPI BV109c	Percentage of 'other' applications determined within 8 weeks	NI 157	N/A	N/A	N/A	No action required. Indicator carried forward into new National Indicator Set in broadly similar form.
John Preston						

BV200a	Completion of Local Development Scheme					The development of a Local Development Scheme is a statutory requirement and this indicator ensures that local authorities plan effectively for their areas. In view of the importance of the Local Development Scheme, it is proposed that this indicator should be retained as an LPI.
John Preston		None	Yes	No	No	
BV200b	Achievement of milestones within Local Development Scheme					The development of a Local Development Scheme is a statutory requirement and this indicator ensures that local authorities plan effectively for their areas. In view of the importance of the Local Development Scheme, it is proposed that this indicator should be retained as an LPI.
John Preston		None	Yes	No	No	
KPI BV204	Number of appeals allowed against refusal of planning applications, as percentage of the total number of appeals against refusals					This indicator ensures that local authorities are not refusing planning applications in order to meet development control targets. In view of the importance of the development control function, it is proposed that this indicator should be retained as an LPI. The Finance and Performance Management Scrutiny Panel recommends the retention of this indicator as an LPI.
John Preston		None	Yes	No	No	
BV205	Performance against planning quality of service checklist					This is not considered to be sufficiently key to be retained as an LPI. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
John Preston		None	No	No	Yes	
BV219b	Percentage of Conservation Areas with up to date character appraisals					The development of character appraisals is a statutory requirement and this indicator ensures that local authorities effectively manage conservation areas. It is proposed that this indicator should be retained as an LPI.
John Preston		None	Yes	No	No	

Leisure and Young People Portfolio

PI (& KPI) REF & RESPONSIBLE DIRECTOR	SUMMARY DEFINITION	NI REF	BVPI/LPI RECOMMENDATION			JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION (RETENTION, DELETION, TRANSFER OF INDICATOR)
			RETAIN AS LPI	DELETE	TRANSFER TO BUSINESS PLAN	
KPI BV170a Derek Macnab	Number of visits to Council funded or part funded museums and galleries in the area per 1,000 population	None	No	No	Yes	The information provided by this indicator does not reflect the totality or diversity of leisure and cultural activity by the Council. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
BV170b Derek Macnab	Number of visits to Council funded or part funded museums and galleries in the area, that were in person per 1,000 population	None	No	No	Yes	The information provided by this indicator does not reflect the totality or diversity of leisure and cultural activity by the Council. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
KPI BV170c Derek Macnab	Number of pupils visiting museums and galleries in organised school groups	None	No	No	Yes	The information provided by this indicator does not reflect the totality or diversity of leisure and cultural activity by the Council. However, the information is useful and this indicator will continue to be monitored through the relevant annual business plan.
LPI L1 Derek Macnab	Number of parishes in which the Council provides leisure opportunities	None	No	Yes	No	This indicator provides very little value. Relevant data is difficult to collect and does not provide any useful management information.
LPI L2 Derek Macnab	Number of parishes in which the Council has enabled leisure opportunities	None	No	Yes	No	This indicator provides very little value. Relevant data is difficult to collect and does not provide any useful management information.
LPI L3 Derek Macnab	Number of people benefiting from special activity prices	None	No	Yes	No	This indicator provides very little value. Relevant data is difficult to collect and does not provide any useful management information.

LPI L4	Number of new leisure facilities enabled	None	No	Yes	No	This indicator provides very little value. Relevant data is difficult to collect and does not provide any useful management information.
Derek Macnab						
LPI L5	Number of new leisure opportunities directly introduced by the Council	None	No	Yes	No	This indicator provides very little value. Relevant data is difficult to collect and does not provide any useful management information.
Derek Macnab						
LPI L6	Number of new leisure opportunities enabled by the Council	None	No	Yes	No	This indicator provides very little value. Relevant data is difficult to collect and does not provide any useful management information.
Derek Macnab						
LPI L7	Number of organisations that the Council has worked with to promote health and social inclusion	None	No	Yes	No	This indicator provides very little value. Relevant data is difficult to collect and does not provide any useful management information.
Derek Macnab						
LPI L8	Number of patients referred by GP to Council activity scheme	None	No	Yes	No	The information provided by this indicator will be collected and reported to the Leisure Management Partnership Board, and will be monitored by way of key performance indicators contained in the leisure management contract.
Derek Macnab						
LPI L9	Number of under 16 year olds attending swimming lessons	None	No	Yes	No	The information provided by this indicator will be collected and reported to the Leisure Management Partnership Board, and will be monitored by way of key performance indicators contained in the leisure management contract.
Derek Macnab						
LPI L10	Number of event days staged at North Weald Airfield	None	No	Yes	No	This indicator provides very little value. Relevant data is difficult to collect and does not provide any useful management information.
Derek Macnab						
LPI L11	Number of new leisure activities for 13-19 year olds enabled or provided by the Council	None	No	Yes	No	This indicator provides very little value. Relevant data is difficult to collect and does not provide any useful management information.
Derek Macnab						

LPI L12	Leisure centre customer satisfaction					The information provided by this indicator will be collected and reported to the Leisure Management Partnership Board, and will be monitored by way of key performance indicators contained in the leisure management contract.
Derek Macnab		None	No	Yes	No	

Civil Engineering and Maintenance Portfolio

PI (& KPI) REF & RESPONSIBLE DIRECTOR	SUMMARY DEFINITION	NI REF	BVPI/LPI RECOMMENDATION			JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION (RETENTION, DELETION, TRANSFER OF INDICATOR)
			RETAIN AS LPI	DELETE	TRANSFER TO BUSINESS PLAN	

There are no performance indicators for this Portfolio for 2007/08

Customer Services, Media, ICT and Communications Portfolio

PI (& KPI) REF & RESPONSIBLE DIRECTOR	SUMMARY DEFINITION	NI REF	BVPI/LPI RECOMMENDATION			JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION (RETENTION, DELETION, TRANSFER OF INDICATOR)
			RETAIN AS LPI	DELETE	TRANSFER TO BUSINESS PLAN	

LPI PR3	The number of visits to the Council's website per month					This indicator provides a useful means of monitoring the use of the Council's website and should be retained as an LPI.
Derek Macnab		None	Yes	No	No	

Leader's Portfolio

PI (& KPI) REF & RESPONSIBLE DIRECTOR	SUMMARY DEFINITION	NI REF	BVPI/LPI RECOMMENDATION			JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION (RETENTION, DELETION, TRANSFER OF INDICATOR)
			RETAIN AS LPI	DELETE	TRANSFER TO BUSINESS PLAN	

There are no performance indicators for this Portfolio for 2007/08